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| Cranbourne Community Hospital CCC meeting summary  15 February 2022 |

# CCC meeting summary

Community Consultative Committees (CCC) meetings provide a forum for the local community to participate in the planning and design of their community hospital. Meetings provide the mechanism through which community views are heard, emerging issues are monitored, and concerns and priorities of the community are voiced.

This report provides a summary of the feedback we received at the Cranbourne Community Hospital Community Consultative Committee online meeting held on 15 February 2022.

## Session summary

This design workshop was the fourth meeting for the Cranbourne CCC.

VHBA updated the CCC on the status and progress of the Cranbourne Community Hospital. Project architects, HDR, then led the group into a design workshop and presented the design vision and guiding principles for this project. The architects shared conceptual designs and examples and sought feedback from the CCC on the ‘look and feel’ of the community hospital, with a focus on patient, visitor and staff areas. These areas included:

* the facade and main entry
* internal colour palettes, materials and textures; and
* the external environment, green spaces and outdoor areas.

## Who attended?

**Chair:** Pauline Richards MP

**CCC members:** representatives from Monash Health, City of Casey and local community members.

**Project team:** representatives from Victorian Health Building Authority (Delivery, Communications and Engagement); HDR (project architects).

## Community feedback

The CCC identified five design priority areas – read what we heard about each below.

### Safety and privacy

* Integrate passive safety and privacy measures into the design
* Consider how the hospital will interact with the surrounding streets and passive surveillance from passers-by
* Layout should ensure the security presence is visible and has oversight, particularly for mental health clients and those experiencing domestic violence
* Consider including traffic lights and speed limit signs on the road where possible
* Provide sufficient lighting and clear lines of sight to entrances and the multi-deck car park to ensure patient and staff safety

### Cultural inclusion

* Engage with First Nations communities on interior design and ensure local Indigenous cultural heritage is reflected
* Incorporate Indigenous planting to recognise the restorative effect of connections to land
* Include quiet spaces that can be used for prayer – it is important to have the facilities for Cranbourne’s multi-faith communities
* Design an area with adolescents and teenagers in mind

### Connection to nature

* Ensure there is space to plant large trees so those on the upper levels can also see greenery
* Balance access and nature in the green spaces – ensure all people accessing the site can feel comfortable
* Consider incorporating a small water feature if possible – the sound of running water is soothing
* Design light, open spaces that ‘bring the outside in’

### Accessibility and wayfinding

* Make accessibility central to the design
* Incorporate sensory-safe spaces in the interiors and the landscaping to reduce anxiety and stress for people with sensory differences
* Present clear, easy-to-understand signage in key locations

### Environmental sustainability

* Ensure building and grounds are environmentally sustainable and energy-efficient
* Incorporate water-sensitive urban design / water retention into the car parking