



## **Point Cook Community Hospital** CCC meeting summary

27 April 2022

Community Consultative Committees (CCC) meetings provide a forum for the local community to participate in the planning and design of their community hospital. Meetings provide the mechanism through which community views are heard, emerging issues are monitored, and concerns and priorities of the community are voiced.

This report provides a summary of the feedback we received at the Point Cook Community Hospital Community Consultative meeting held on 27 April 2022.

## **Session summary**

This design workshop was the third meeting for the Point Cook CCC.

VHBA updated the CCC on the status and progress of the Point Cook Community Hospital. Project architects, HDR, then led the group into a design workshop and presented the design vision and guiding principles for this project. The architects shared conceptual designs and examples and sought feedback from the CCC on the 'look and feel' of the community hospital, with a focus on patient, visitor and staff areas. These areas included:

- the facade and main entry
- internal colour palettes, materials and textures; and
- the external environment, green spaces and outdoor areas.

## Who attended?

Chairs: Minister Ingrid Stitt MP and the Hon. Jill Hennessy MP

**CCC members:** representatives from Mercy Health, IPC Health, Western Health, Wyndham City Council and local community members

**Project team:** representatives from Victorian Health Building Authority (Delivery, Communications and Engagement); HDR (project architects).



## Community feedback

<b>Design priorities</b> (identified by the community)	What we heard
Welcoming spaces	<ul> <li>Create calming areas for patients, staff and visitors</li> <li>Consider how the internal design can support a "no wrong door" approach to healthcare and accessing services</li> <li>Avoid large concrete walls where possible</li> <li>Design a light, open building that looks spacious</li> </ul>
Accessibility and wayfinding	<ul> <li>Explore relocating the bus stop closer to the hospital</li> <li>Present clear, easy-to-understand signage in key locations</li> <li>Provide areas for greeting clients and service navigation on each level</li> <li>Include easy-to-access pick-up and drop-off zones</li> </ul>
Environmental sustainability	<ul> <li>Ensure building and grounds are environmentally sustainable and energy-efficient</li> <li>Reflect on the building's carbon footprint</li> <li>Explore possibilities for renewable energy and recycling water</li> </ul>
Connection to nature	<ul> <li>Use plants and environmental design to create a sense of calm and relaxation</li> <li>Explore placing the green spaces at the front and back of the facility</li> <li>Include a 'green edge' around the entire block to form a visual distinction between the hospital and the surrounding infrastructure</li> </ul>
Cultural inclusion	<ul> <li>Engage with First Nations communities on interior design and ensure local Indigenous cultural heritage is reflected</li> <li>Introduce Indigenous representation as a design principle</li> </ul>
Family-friendly spaces	Include child-friendly spaces in the design
Future proofing	• During the design process, consider how future expansions can be achieved

